



Wastewater

Nelson Wastewater Treatment Facility Improvements Project

Open House – held Sept. 29-30, 2021

The first open house for the Nelson Wastewater Treatment Facility Improvements project was held as an in-person event at the facility on Wednesday, Sept. 29 and as a virtual online event on Thursday, Sept. 30.

- 20 people attended the in-person event.
- Nine people signed in for the virtual event.

The open house had five stations with a total of 14 informational boards covering the topics of:

1. General information
 - a. The treatment facility, pump stations, force mains and large diameter gravity sewer locations
 - b. How wastewater treatment works
2. Project drivers
 - a. Goals and drivers
 - b. Historical timeline for the Nelson facility
 - c. New technologies
3. Financial considerations
 - a. Integrated plan
 - b. Water Infrastructure Finance and Innovation Act (WIFIA) funding overview
 - c. Rates
 - d. Schedule
4. Environmental considerations
 - a. Sustainability
 - b. Nutrient removal
 - c. Private inflow & infiltration (I&I) removal
5. Next steps
 - a. Schedule and planning
 - b. Survey/questionnaire

Feedback surveys were provided and filled out at the in-person open house, and those attending the virtual event were encouraged to fill out an online survey at a link provided in the meeting.

- Survey recap attached.

Note:

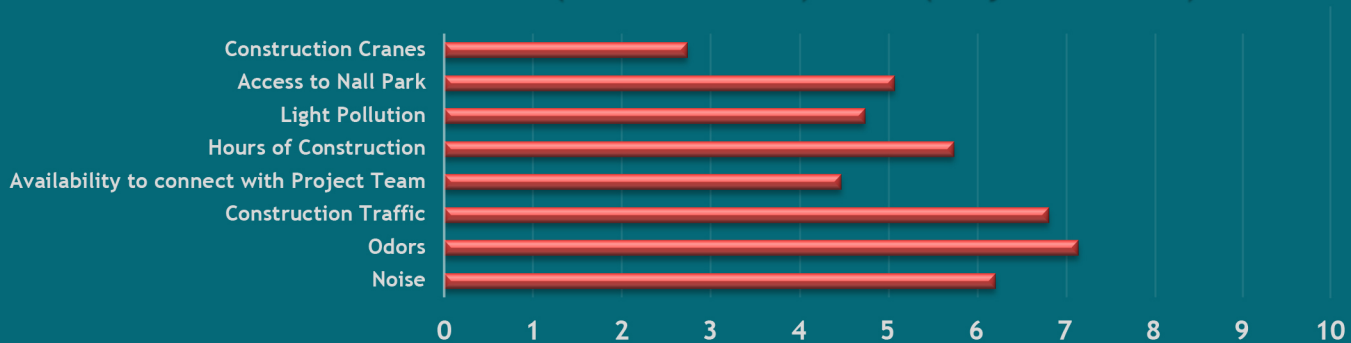
The virtual event was recorded and is available on the website.

The survey will remain online until the end of November 2021.

Nelson WWTF - 17 SURVEY RESPONSES AS OF OCT 4, 2021

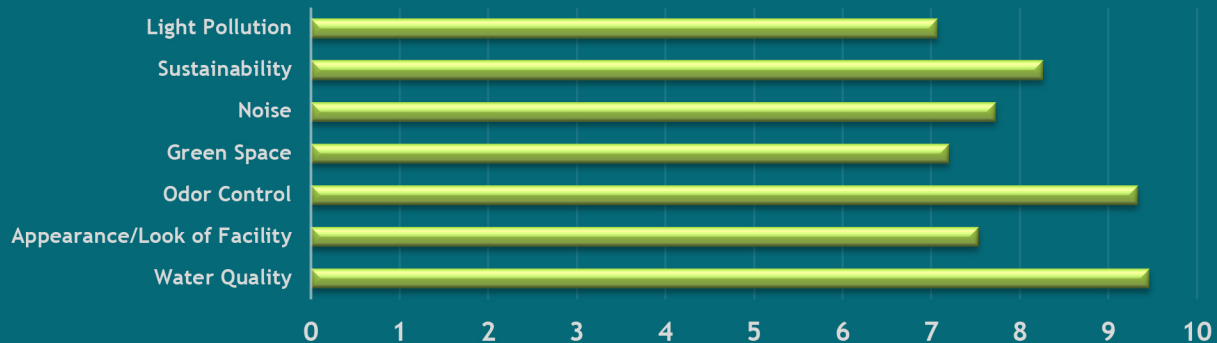
Concerns During Construction of Nelson WWTF Improvements

on a scale of 1 (not concerned) to 10 (very concerned)

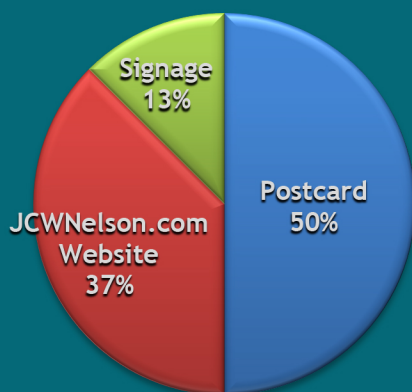


Priorities for Completion of Nelson WWTF Improvements Project

on a scale of 1 (not important) to 10 (very important)

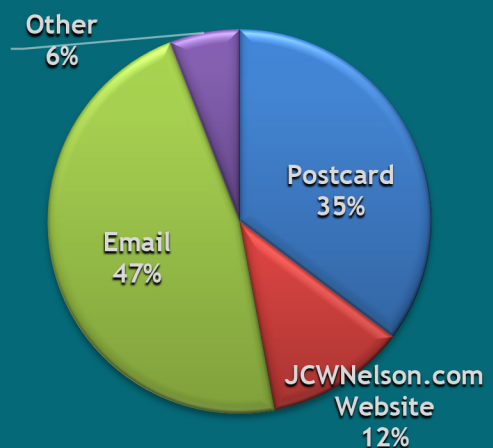


How did you hear about the Open House?



Postcard JCWNelson.com Website Signage Other

How would you like to hear about further progress on the project?



Postcard JCWNelson.com Website Email Other